



## Kernels Fans,

Thank you for your continued support and loyalty to the Cedar Rapids Kernels as we navigate uncharted territory. Our commitment to you and our responsibility to keep our fans safe has never been stronger, as we face the COVID-19 in the weeks ahead. We are continuously monitoring the ever-changing circumstances surrounding the coronavirus. We promise to go above and beyond to keep our fans, players, coaches, staff, and employees safe when games startup at the ballpark. We hope that you all are keeping yourselves safe and that we can be back together at the ballpark soon.

## OUR ACTION PLAN

Since the outbreak of COVID-19, we have been meeting regularly to discuss the cleaning process and what needs to be prioritized during these times.

All of our concessions stands have always exceeded the standards set by Public Health. This season, we will be extending staff training to include even more instruction and make sure our standards are clear and met every single day. These changes will range from increased cleaning and sanitizing frequency to providing hand sanitizer at or near each concession stand for use immediately following interactions.

## OPERATIONS | FAN SAFETY

- All areas are being deep cleaned and disinfected.
- Non-essential areas will closed off after cleaning to eliminate contamination.
- Carpets are being cleaned and disinfected in all areas.
- Hand sanitizer is available outside of all bathrooms and in 2 other locations on the concourse for use by all.
- Anti-bacterial soap is in every dispenser in the bathrooms and ready for use.
- The entire seating bowl will continue to be hosed down and cleaned after each event/game.
- All seats in the stadium will be wiped down before any event with a disinfectant.
- The ticket office and souvenir shop are being wiped down regularly when there is traffic in the stores.
- All work surfaces are sprayed daily with disinfectant.

## CONCESSIONS | FAN SAFETY

- All employees are following our standard rule of washing hands as often as possible.
- Employees will wear gloves at all times when they are handling food items.
- There will be hand sanitizer available to employees at every stand.
- All food surfaces, doorknobs, tablets, and countertops in concessions areas will be sanitized hourly.
- Communication and training with employees about avoidance of touching eyes, nose, and mouth. If an employee does any of these actions, they are required to wash their hands immediately.
- Ventilating all rooms and stands to cut down on recycled air.
- Any employees showing signs of respiratory infection or if themselves or anyone they live with is exhibiting symptoms, they must stay home.

Sincerely,

Scott Wilson  
General Manager



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Minnesota Twins

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