



COVID-19 TICKET EXCHANGE POLICY

If a game is not played due suspension, return your ticket to the KERNELS box office and exchange it for a ticket of equal value for another regular-season game. Tickets are subject to availability. Keep your tickets! Group outing tickets in the Plumbers & Pipefitters Pavilion, Miller Mezzanine, and The McGrath Party Plaza areas are not exchangeable - please check with your group leader to see when your group outing will be re-scheduled. Refunds are not given for tickets.

To turn in your canceled game tickets for a new ticket, simply stop by the ticket office during normal business hours when the stadium opens back up to the public and bring in your old tickets. You can also hang onto your tickets and exchange them by walking up to the ticket office the day of the game you want to come to.

Sincerely,

Andrea Brommelkamp
Senior Director of Tickets & Group Sales



Class A affiliate of the
Minnesota Twins

Cedar Rapids Ball Club, Inc.

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