

# RAIN OUT POLICY

## **Q: What is the difference between a suspended game and a postponed game?**

A: A suspended game is a contest that starts and has to be stopped before it is completed due to inclement weather, or other circumstances. In this case, the game would be picked up the following day prior to the originally scheduled game and be completed in its entirety. The originally scheduled game would then start approximately 30 minutes after the completion of the suspended contest and be 7 innings.

A: A postponed game is one in which the contest never begins. In this case, the game would be made up the next day as part of a doubleheader with the originally scheduled game of that day. Both games would be 7 innings with the first game starting an hour before the original first pitch time. For example, a doubleheader for a game originally slated to start at 7 p.m. would then start at 6 p.m.

## **Q: What is the ticket policy for a suspended or postponed game?**

A: In the event five innings of a game are not completed, except when the home team is in the lead at the end of 4-1/2 innings, your ticket will be good for any remaining regular season game, subject to availability.

Each ticket must be exchanged at least 24 hours in advance of desired game at the Pensacola Blue Wahoos Ticket Office for a ticket of equal or lesser value. Exchanges must be made in person and cannot be processed via telephone, e-mail or facsimile.

When a game becomes suspended or postponed, your ticket does not carry over to the new game time as seats have already been sold for the preexisting game.

## **Q: When does a game become official? What is the ticket policy?**

If a game is called due to inclement weather or other circumstances after five innings (or 4-1/2 innings if the home team is winning) have been played, a game is considered "official". In this case, there will be no ticket exchanges as the game has completed its minimum required amount of innings.

## **Q: What is the parking policy for suspended or postponed games?**

If a game commences and then is suspended due to inclement weather or any other reason, refunds will not be issued for parking tickets.

If a game fails to commence and is postponed, monetary refunds will not be issued. Instead, cashiers and attendants will be instructed to inform parking patrons that they may keep their parking ticket to use at a game in the future (that is, they will be allowed to park at ONE GAME free of charge by presenting the canceled game's parking ticket at parking lot entrance). Based on space available.